

Thank you for your interest in our medical outreach opportunities!

We are excited that you are considering partnering with us and making an eternal impact by sharing the love of Yeshua (Jesus) with many in need of Him, His healing touch, and His truth.

What are the qualifications for volunteering?

- Must be a Believer in Yeshua (Jesus) as Messiah.
- Must submit the required documents (passport, photo, travel itinerary, and a Pastoral Recommendation Form).
- Must be able to perform the following tasks without the assistance of another person or walking aid multiple times a day without needing to rest for an extended period of time: walk 15 consecutive minutes, climb 4 flights of stairs, and stand for one hour (to name a few).
- Must be able handle warm and cold environments and third-world conditions.
- Must be able to handle elevations between 3,500 to 5,000 feet and traveling in a vehicle from the hotel to the campsite for at least 3-6 hours (some may be on unpaved and/or dusty roads).

What is the 2016 Zimbabwe Medical Outreach schedule?

See below. The dates are subject to change.

2016 OUTREACH SCHEDULE-ZIMBABWE						
Location	Outreach Dates	Full Package		Land Package		
		Closing Date	Cost	Closing Date	Cost	
1 *MBERENGWA, ZIMBABWE <i>REGISTRATION CLOSED</i>	4/7 – 4/17	2/12	\$3,425	3/29	\$1,575	
2 *GUTU, ZIMBABWE	7/21 – 8/1	5/22	\$2,950	7/8	\$1,550	
3 *MASVINGO, ZIMBABWE	8/18 – 8/29	6/23	\$2,950	7/29	\$1,550	

**All Zimbabwe Outreaches require camping.*

What is the difference between the Full Package and the Land Package?

The Full Package includes the cost of roundtrip travel from the group flight/gateway city, plus in-country: food, ground transportation, and international hotel lodging (most of the trip involves camping, but the team will be staying at an international hotel prior to and after the clinic; double occupancy rooming at the hotel is included in this package).

The Land Package includes in-country: food, ground transportation, and international hotel lodging (most of the trip involves camping, but the team will be staying at an international hotel prior to and after the clinic; double occupancy rooming at the hotel is included in this package). *Outreach Partners are responsible for their roundtrip travel arrangements between their home city and Zimbabwe with this package.*

What is the cancellation policy?

Jewish Voice Ministries International (JVMI) is a non-profit, 501(c)(3) organization. Donations to JVMI are generally tax deductible, as long as JVMI has complete discretion and control over the use of all donated funds. Because JVMI maintains the required discretion and control, donations cannot be refunded.

If you need to cancel your trip you have the following options for funds donated:

1. Funds can be used on a future trip taken within 12 months.
2. Funds can be transferred to another person.
3. Funds can be donated to the general medical clinic fund.

Will I have additional financial obligations?

In addition to the package cost, you will be responsible for the following costs:

- **International Airfare To/From the Outreach Country** *if you choose a Land Package.* Costs vary. Please book your airline tickets through the travel agency we use, Travel Leaders. They *may* be able to provide humanitarian airfares and connect your domestic flight to your international flight for the best airfares. Please contact Debbie at Travel Leaders:

Travel Leaders International

Debbie Havrilak

Phone: (800) 622-3342

Email: debbie.havrilak@travelleaders.com

- **Domestic Airfare To/From the Group Flight/Gateway City:** Costs vary. Please book your airline tickets through the travel agency we use, Travel Leaders (see above).
- **Domestic Hotel in Group Flight/Gateway City** if you choose to fly in the day before the group flight departs. *Generally applies to Full Package outreach partners.*
- **Passport:** A passport is required to travel to Zimbabwe. Your passport must be valid for 6 months beyond the travel dates. Fees vary.
- **Vaccinations and Malaria Medication:** Costs vary.
- **One (1) Month Zimbabwean Visa:** \$30 USD for U.S. citizens, \$75 USD for Canadian citizens, \$55 USD for U.K. citizens. Prices subject to change. *Instructions on how to obtain your Zimbabwean visa will be provided to you by your International Event Coordinator.*
- **Personal Spending Cash:** Amount will vary depending on quantity of personal shopping.

I cannot afford the trip but would like to participate. Do you provide fundraising information?

There are several ways to raise money for the outreach. Your church or congregation, family, and friends may want to help fund your trip. There are many online resources that provide information about how to write fundraising letters and other creative ways to pay for a missions trip.

If you plan to have people donate funds to Jewish Voice on your behalf, please process payments as noted below. It is important that those contributing funds toward your trip include your information on their form of payment so it will be credited to your account. Funds made directly to Jewish Voice are tax deductible (except in Canada).

- **Check payments:**
 - In the memo of the check include: attendee's name and the name of the trip
 - Make checks payable to *Jewish Voice Ministries*
 - Mail check to:
Jewish Voice
Attn: International Event Coordinator – Zimbabwe
PO Box 37952
Phoenix, AZ 85069

- **Credit card payments:**
 - Call the International Event Coordinator or
 - Make payment through the registration website

I am a medical professional. What do I need to do to volunteer?

The medical clinic needs doctors, nurses, pharmacists, optometrists, pediatricians, dentists, dental hygienists, and ophthalmologists. Medical professionals are required to submit medical credentials to practice in Zimbabwe. Some of the medical credentials required are a resume, reference letters, transcripts, medical license, and degree. **Medical credentials are typically due 12 weeks prior to an outreach in Zimbabwe.** Please contact the International Event Coordinator for a complete list of required credentials and the exact due dates.

I am not a medical professional. What other types of volunteers are needed for the Outreach?

We are dependent upon volunteers (Outreach Partners), both medical and non-medical, in order for a clinic to be successful. Following are the positions available for the outreach:

- **Line Management** – Outreach Partners are needed to help organize lines for the thousands of people who come seeking care at our clinic and to assist with any security issues.
- **Patient Registration** - Outreach Partners are needed to assist with registering patients as they move through the clinic.
- **Prayer Room** - Outreach Partners have the opportunity to work with a translator as they listen to prayer requests and share the Good News of Yeshua.

I do not live in the United States. May I still participate?

Yes! Our Outreach Partners come from all over the world. The Land Package is designed to accommodate people living outside of North America, including Partners living in the country where the clinic is held.

How do I register, and when is my payment due?

The registration is online and it takes about 15-20 minutes to complete the application. The application must be completed in one sitting, and you should have your passport available.

A \$250 non-refundable registration fee is due when you register.

Outreach	Registration website	Payment Schedule
Mberengwa	https://www.regonline.com/2016Mberengwa	REGISTRATION CLOSED
Gutu	https://www.regonline.com/2016Gutu	22 May: \$1,344 due (Full Package airfare balance; group airfare cost: \$1,594 total) 08 July: Full & Land Package balances due
Masvingo	https://www.regonline.com/2016Masvingo	23 June: \$1,260 due (Full Package airfare balance; group airfare cost: \$1,510 total) 29 July: Full & Land Package balances due

What happens after I register?

- **Email a color copy of your passport and a color photo** to the International Event Coordinator within one week of registration. Your passport must be valid for 6 months after travel dates.
- **Provide your Pastor or Rabbi with a copy of the Pastoral Recommendation Form** to complete. This form should be returned directly to Jewish Voice within one week of registration.
- **Submit a copy of your flight/travel itinerary** at least 4 weeks prior to the outreach.
- **Book your domestic hotel reservation** (if flying with the group from the gateway city).
- **Read the downloadable Partner Packet document** provided to you during your online registration. The Packet includes detailed information about the outreach and what to expect.
- **Medical Professionals:** Submit your medical credentials as noted on the medical credential checklist (provided during online registration).
- You will receive information about **how to obtain a visa** at least 4 weeks prior to the outreach.

- **Note:** Your registration will be considered “pending” and is not “confirmed” until all the required documents are submitted, your payment is received as scheduled, and your Pastoral Recommendation Form has been reviewed and approved.

Do you provide travel insurance?

Yes. Basic travel insurance is covered in the cost of the Full and Land Package.

What should I wear?

The clinic where we will work has a business casual attire dress code.

- Jeans are not allowed to be worn at the clinic site. They may be worn at night.
- We recommend wearing earth-tone colors (neutral colors) because they do not attract insects as much as bright colors.
- **Women:** Dress slacks, khakis, cargo pants, and long skirts are appropriate for all non-medical professional women.
- **Men:** Dress slacks, khakis, and cargo pants are appropriate for all non-medical professional men.
- **Medical professionals:** All medical professionals are expected to wear scrubs. White or grey lab coats are mandatory for clinicians. Please ensure you bring these items with you.
- Comfortable walking shoes, sneakers, or clean-looking hiking boots.
- Comfortable clothing, including jeans, for dinner and after clinic hours

What should I pack for Zimbabwe?

During your stay in Zimbabwe we will be camping for the majority of the trip, so you should bring any items you would normally use during a camping trip. **The suggested packing list includes:**

- A “2-3 person” stake-less tent for individuals; a “6 person” stake-less tent for married couples
- Sleeping bag [accommodating temperatures down to 40 degrees]
- Sleeping pad/air mattress
- Flashlight
- Headlamp
- Watch
- Travel alarm clock
- Waterproof jacket
- Pillow
- Washcloths and towel [fast drying]
- Shower shoes
- Toiletries and personal hygiene products
- Insect repellent containing DEET
- Sunscreen and sunglasses
- Sun-shielding hat for daytime and warm hat for evenings
- Warm pajamas (i.e. thermals)
- Gloves
- Bandana (for dusty roads)
- Adapter kit containing appropriate converter(s) for any hotel stays

What vaccinations are required?

JVMI Staff are not medically trained; therefore, it is our policy to refer you to your doctor and the Center for Disease Control (CDC) regarding what vaccinations are needed. Your doctor or health-care provider will determine what you will need, depending on factors such as your health and immunization history, areas of the country you will be visiting, and planned activities. **To have the most benefit, see a health-care provider at least 4–6 weeks before your trip to allow time for your vaccines to take effect and to start taking medicine to prevent malaria, if needed.**

The CDC suggests all travelers be up to date on routine vaccinations including: measles, mumps, rubella, diphtheria, tetanus, chicken pox, polio, and your yearly flu shot.

The CDC also recommends: Hepatitis A, Malaria, Typhoid, Hepatitis B, and Rabies vaccinations.

Please visit the CDC website for more details:

http://wwwnc.cdc.gov/travel/destinations/traveler/mission_disaster/zimbabwe

In Zimbabwe, what accommodations are at the campsite?

The campsite is set up like a tent city. There are gender-specific tents for lodging, restrooms, and showering. The shower tents are equipped with battery-operated shower pumps that require only a bucket of water to submerge the pump in. Hot water is available daily (morning and night) for washing/showering purposes. There is a meal tent with tables and chairs for breakfast and dinner at the campsite. Lunch will be served at the clinic site. The lodging tents are large event style tents with tent flooring that can house up to 2-4 individual tents. Please see the packing list in this FAQ document to assist you in preparing for your camping experience.



Packing for a Camping Trip with Jewish Voice (video):

<http://bit.ly/1lojzR4>

Campsite Setup Tour (video):

<http://bit.ly/1V2v2ln>

Watch “A Day in the Life” of a Medical Professional (video):

<http://bit.ly/1ZwXfCc>

What is a typical day like during the Outreach?

The day starts early, with a morning devotional service, and the clinic typically operates Monday through Friday from 8 am – 5 pm. The international team works alongside local medical professionals, patient flow coordinators, and interpreters. Three meals are provided. Snacks, coffee, tea, and bottled water are available throughout the day. There may be some scheduled time for shopping and sightseeing. **The image below depicts what a clinic site may look like during an outreach:**

