

Medical Outreach

Frequently Asked Questions

(FAQs)



Shalom!

Thank you for your interest in serving with Jewish Voice Ministries International (JVMI). JVMI provides opportunities for medical and non-medical Outreach Partners (volunteers) to serve in Ethiopia, Zimbabwe, and Southern Africa, through large scale medical clinics. It is through these medical clinics that we are able to share the Good News of Yeshua the Messiah with Jewish communities and their neighbors.

We are able to see thousands of patients at our clinics because of people like you, who serve as the hands, feet, and heart of Yeshua. *"The harvest truly is plentiful, but the laborers are few. Therefore pray the Lord of the harvest to send out laborers into His harvest."* – Mathew 9:37-38. Please review the outreach schedule and this FAQs packet and prayerfully consider which outreach you feel led to join.

What are the qualifications for volunteering?

- Must be a Believer in Yeshua as Messiah.
- Must submit the required documents (i.e. passport, photo, and a Pastoral Recommendation Form).
- Must be able to perform the following tasks without the assistance of another person or a walking aid multiple times a day, without needing to rest for an extended period of time: walk 15 consecutive minutes, climb 4 flights of stairs, and stand for one hour.
- Must be able handle warm and cold environments and third-world conditions.
- Must be able to handle elevations between 3,500 to 10,000 feet and traveling in a vehicle for at least 2-6 hours (may be on unpaved and/or dusty roads).

What is the 2019 Medical Outreach schedule?

2019 OUTREACH SCHEDULE					
			Land Package		
	Location (Accommodations)	Outreach Dates	Registration Closing Date	Cost	Medical Credentials Due
1	Ethiopia (Camping)	2/28-3/11	1/3	TBD	1/3/2019
2	Zimbabwe (Camping)	3/28-4/8	1/31	TBD	12/28/2018
3	Ethiopia (Camping)	5/23-6/3	3/28	TBD	3/28/2019
4	New Southern Africa Location (Hotel)	7/18-7/29	5/23	TBD	4/25/2019
5	Zimbabwe (Camping)	8/29-9/9	7/4	TBD	6/6/2019
6	Ethiopia (Hotel)	10/24-11/4	8/29	TBD	8/29/2019

What is included in the Land Package?

The *Land Package* includes: in-country: meals, ground transportation, and double occupancy hotel lodging. Flights are not included. Outreach Partners are responsible for booking international flights.

For outreaches with camping accommodations: Most of the trip involves camping, but the team will be staying at a hotel prior to and following the medical clinic.

Will I have additional financial obligations?

In addition to the package cost, you will be responsible for the following costs:

Airfare To/From the Outreach Location: Costs vary.

Passport: A passport is required to travel out of the country. Your passport must be valid for 6 months beyond your return date and include at least two blank pages. **Fees vary.**

Vaccinations and Malaria Medication: Check with a travel clinic or your physician. **Costs vary \$300-\$1,000.**

Hotel in the Gateway City: If you choose to fly to the Gateway City the day before the group flight departs. **\$129 plus taxes and fees.** Price is subject to change.

Visa: *Ethiopia*: \$70 for US citizens; plus additional \$14-\$30 mailing costs. ***Zimbabwe*:** \$30 for US citizens, \$75 USD for Canadian citizens, \$55 USD for U.K. citizens. Costs are subject to change.

Personal Spending Cash: Amount will vary depending on quantity of personal shopping. The suggested amount is \$100-\$300 USD.

How do I register and when is my payment due?

The registration is online and it takes about 15-20 minutes to complete. Your registration must be completed in one sitting, and you should have your passport available. A \$250 non-refundable registration fee is due when you register. This registration fee is applied to the cost of the outreach. **Following are the registration links and the payment schedules.**

Ethiopia

Thursday, February 28 – Monday, March 11, 2019

Registration link: Registration opens 11/1/2018
January 3, 2019 Balance Due

Zimbabwe

Thursday, March 28 – Monday, April 8, 2019

Registration link: Registration opens 11/1/2018
January 31, 2019 Balance Due

Ethiopia

Thursday, May 23 – Monday, June 3, 2019

Registration link: Registration opens 11/1/2018
March 28, 2019 Balance Due

New Southern Africa Location

Thursday, July 18 – Monday, 29, 2019

Registration link: Registration opens 11/1/2018
May 23, 2019 Balance Due

Zimbabwe

Thursday, August 29 – Monday, September 9, 2019

Registration link: Registration opens 11/1/2018
July 4, 2019: Balance Due

Ethiopia

Thursday, October 24 – Monday, November 4, 2019

Registration link: Registration opens 11/1/2018
August 29, 2019: Balance Due



I cannot afford the trip but would like to participate. Do you provide fundraising information?

There are several ways to raise money for the outreach. Your church or congregation, family, and friends may want to help fund your trip. There are many online resources that provide information about how to write fundraising letters and other creative ways to pay for a mission trip.

How do I make a payment and how can others make a donation toward my trip?

Payments for the outreach may be made by check or credit card. If donations are made on your behalf, please inform donors to process payments as noted below. **Donations made by check must include participant's name and the trip name, so funds are credited to the correct account.** If funds are made directly to Jewish Voice, the donor will receive a tax receipt letter (except in Canada). Canadian payments need to be processed over the phone.

Credit card payments:

- Participants may make credit card payments online through the registration website
- Friends and family may make credit card payments by contacting the Outreach Engagement Representative

Check payments:

- In the memo of the check include: participant's name and the name of the trip (i.e. Bob Hall – Buhera, Zimbabwe)
- Make checks payable to Jewish Voice Ministries
- Mail check to: Jewish Voice
Attn: Global Outreach – Outreach Engagement Representative
PO Box 37952 Phoenix, AZ 85069

What is the cancellation policy?

Jewish Voice Ministries International (JVMI) is a non-profit, 501(c)(3) organization. Donations to JVMI are generally tax deductible, as long as JVMI has complete discretion and control over the use of all donated funds. Because JVMI maintains the required discretion and control, donations cannot be refunded. If you need to cancel your trip you have the following options for funds donated:

1. Funds can be used on a future trip taken within 12 months.
2. Funds can be transferred to another person.
3. Funds can be donated to the general medical clinic fund.



I am a medical professional. What do I need to do to volunteer?

The medical clinic needs doctors, nurses, pharmacists, optometrists, ophthalmologists, opticians, dentists, and dental hygienists. Medical professionals are required to submit medical credentials to obtain a license to practice in Ethiopia, Zimbabwe, and Southern Africa. The medical credentials are the requirements of the country and not JVMI. Some of the documents required are a resume, reference letters, transcripts, medical license, and a copy of a degree. Please contact the Outreach Engagement Representative for a complete list of required documents.

I am not a medical professional. What other types of volunteers are needed for the Outreach?

We are dependent upon volunteers (Outreach Partners), both medical and non-medical, in order for a clinic to function. Following are the non-medical positions available at the medical clinic:

Line Managers – Organize the thousands of patients waiting in line to enter the clinic and assist with security. May be required to stand outside for long periods of time.

Department Coordinators – Direct the flow of patients into the department so medical professionals are not sitting idle, keep the department running smoothly, stock and manage supplies, and manage local workers. May be required to stand outside for long periods of time.

Department Assistants - Provide support to the department by managing the flow of patients into and out of the department, stock and manage supplies and other duties that keep the department running smoothly. May be required to stand outside for long periods of time.

Counseling & Prayer Partners - The Counseling & Prayer Partners have the opportunity to pray, intercede, and share the Good News onsite or offsite, depending on the host country. Everyone serving in this department is required to read the Counseling & Prayer Field Guide and submit a Counseling & Prayer application.



What is a typical day like during the Outreach?

The days are long during the clinic week. The day starts as early as 5:30AM, with a morning devotional service, and the clinic typically operates Sunday through Friday from 8am – 5pm. Outreach Partners work alongside local medical professionals, patient flow coordinators, and interpreters. Three meals are provided. Snacks, coffee, tea, and bottled water are available throughout the day. There may be some scheduled time for shopping and sightseeing.



I do not live in the United States. May I still participate?

Yes! Our Outreach Partners come from all over the world. The Land Package is designed to accommodate people living outside of North America, including Outreach Partners living in the country where the clinic is held.

Do you provide travel insurance?

Yes. Basic travel insurance is covered in the cost of the Land Package. The policy does not include Trip Cancellation. Supplemental coverage can be added.

What vaccinations are required?

JVMI Staff are not medically trained; therefore, it is our policy to refer you to your doctor and the Center for Disease Control (CDC) regarding what vaccinations are needed. Your doctor or health-care provider will determine what you will need, depending on factors such as your health and immunization history, areas of the country you will be visiting, and planned activities. To have the most benefit, see a health-care provider at least 4–6 weeks before your trip to allow time for your vaccines to take effect and to start taking medicine to prevent malaria, if needed.

The CDC suggests all travelers be up-to-date on routine vaccinations including: measles, mumps, rubella, diphtheria, tetanus, chicken pox, polio, and your yearly flu shot.

Ethiopia: Hepatitis A, Polio, Typhoid, Hepatitis B, Malaria, Meningitis, Rabies, and Yellow Fever.

Please visit the CDC website for more details: http://wwwnc.cdc.gov/travel/destinations/traveler/mission_disaster/ethiopia

Zimbabwe: Hepatitis A, Malaria, Typhoid, Hepatitis B, Rabies

Please visit the CDC website for more details:

<http://wwwnc.cdc.gov/travel/destinations/traveler/none/zimbabwe>

What happens after I register?

- Email a clear color copy of your passport and a clear color headshot to JVMI.
- Provide your Pastor or Rabbi with a copy of the Pastoral Recommendation Form to complete.
- Book your domestic hotel reservation (if flying with the group from the gateway city).
- Book your airline tickets through the JVMI preferred travel agency, Travel Leaders. They may provide humanitarian airfares and connect your domestic flight to your international flight for the best airfares.
Travel Leaders International Contact: Debbie Havrilak
Phone: (800) 622-3342 | Email: debbie.havrilak@travelladers.com
- Read the Partner Packet provided to you during your online registration. The Packet includes detailed information about the outreach and what to expect.
- Medical Professionals: Submit your medical credentials.
- You will receive information via email about how to obtain a visa at least 4 weeks prior to the outreach.
- Your registration is “pending” and is not “confirmed” until all the required documents are submitted, your trip is paid in full, and your Pastoral Recommendation Form has been approved.
- The Outreach Engagement Representative will be your point of contact and will assist you as you prepare for the outreach.

What should I wear?

The clinic has a business casual dress code.

- Jeans are not allowed to be worn at the clinic site. They may be worn at night.
- We recommend wearing earth-tone colors (neutral colors) because they do not attract insects as much as bright colors.
- Women: Dress slacks, khakis, cargo pants, long skirts, and scrubs are appropriate for all non-medical professional women.
- Men: Dress slacks, khakis, cargo pants, polo shirts, and scrubs are appropriate for all non-medical professional men.
- Medical professionals: All medical professionals are expected to wear scrubs. White or grey lab coats are mandatory for clinicians. Please ensure you bring these items with you.
- Comfortable walking shoes, sneakers, or clean-looking hiking boots.

What should I pack when we stay at a hotel?

The suggested packing list includes but is not limited to the following:

- Washcloths, toiletries and personal hygiene products, shower shoes
- Sunscreen, sunglasses, waterproof jacket, insect repellent containing DEET, sun-shielding hat
- Adapter kit containing appropriate converter, flashlight

What should I pack for the camping trips?

You should bring any items you would normally use during a camping trip. The suggested packing list includes but is not limited to the following:

- Sleeping bag (accommodating temperatures down to 40 degrees), flashlight, lantern, headlamp, waterproof jacket, washcloths and fast drying towel
- Shower shoes, toiletries and personal hygiene products, insect repellent containing DEET
- Sunscreen and sunglasses, sun-shielding hat and a warm hat for evenings, warm pajamas (i.e. thermals), gloves, adapter kit containing appropriate converter

JVMI provides the following supplies to Outreach Partners at the campsite:

Tent, Cot, a towel, and a pillow



What kind of accommodations are at the campsite?

The campsite is set up like a tent city. There are gender-specific tents for lodging, restrooms, and showering. The lodging tents are large event style tents that can house up to 2-4 individual tents. The shower tents are equipped with battery-operated shower pumps that are submerged in a bucket of water. Hot water is available for showering and hand washing clothes. Breakfast and dinner are served buffet style in the meal tent at the campsite.

To learn more about the JVMI camping experience please watch the following two videos:

Packing for a Camping Trip with Jewish Voice (video): <http://bit.ly/1lojzR4>

Campsite Setup Tour (video): <http://bit.ly/1V2v2ln>

Watch the following videos and learn more about JVMI outreaches:

Why you should volunteer:

<https://www.youtube.com/watch?v=S0jd4Es0Pe4&list=PLC502C996D146DFE8>

A day with one of our veteran medical outreach partners:

<https://www.youtube.com/watch?v=RBgbx0Reulc&index=2&list=PLC502C996D146DFE8>

