



Proclaiming Jesus the Messiah to the World



# Medical Outreach

## Frequently Asked Questions

### FAQs

*“The harvest truly is plentiful, but the laborers are few. Therefore pray the Lord of the harvest to send out laborers into His harvest.”*

*Mathew 9:37-38.*

## Shalom!

Thank you for your interest in serving with Jewish Voice Ministries International (JVMI). JVMI provides opportunities for medical and non-medical Outreach Partners (volunteers) to serve in Ethiopia, Zimbabwe, and Southern Africa, through large scale medical clinics. It is through these medical clinics that we are able to share the Good News of Yeshua the Messiah with Jewish communities and their neighbors. We are able to see thousands of patients at our clinics because of people like you, who serve as the hands, feet, and heart of Yeshua.

Please review the outreach schedule and this FAQ packet and prayerfully consider which outreach you feel led to join. If you have any questions please contact the Outreach Engagement Team at:  
Phone: 800.424.0408 | Email: outreach@jewishvoice.org

## What are the qualifications for volunteering?

- Must be a Believer in Yeshua as Messiah.
- Must submit a copy of your passport and a headshot photo.
- Must submit a Pastoral Recommendation Form.
- Must be able to perform the following tasks without the assistance of another person or a walking aid multiple times a day, without needing to rest for an extended period of time:
  - walk 15 consecutive minutes, climb 4 flights of stairs, and stand for one hour
- Must be able handle warm and cold environments and third-world conditions.
- Must be able to handle elevations between 3,500 to 10,000 feet and traveling in a vehicle for at least 2-6 hours (may be on unpaved and/or dusty roads).
- Must complete the online application.
- A phone interview will be conducted with all new applicants.

## What is the 2020 Outreach schedule?

<b>Location Accommodations</b>	<b>*Outreach Dates</b>	<b>Application Closing Date</b>	<b>**Cost</b>	<b>Medical Credentials Due</b>
Enewari, Ethiopia <i>Camping</i>	Mar 5-Mar 15	Jan 16	\$1,830	Jan 7
Southern Africa <i>Camping</i>	Jul 16-26	May 25	\$1,790	May 25
Chitsungo, Zimbabwe <i>Camping</i>	Sep 3-13	Jul 13	\$1,700	Jul 13
Ethiopia <i>Hotel</i>	Oct 22-Nov 1	Aug 31	\$1,860	Aug 31

\* Outreach dates are the dates the group departs from the US and returns to the US

\*\* There are additional financial obligations.

## What type of volunteers are needed?

We need medical professionals and non-medical volunteers.

## What type of medical professionals are needed?

The medical clinic needs doctors, surgeons, nurses, pharmacists, optometrists, ophthalmologists, opticians, dentists, and dental hygienists.

## What credentials must medical professionals submit?

Medical professionals are required to submit medical credentials to obtain a license to practice in Ethiopia, Zimbabwe, and Southern Africa. The medical credentials are the requirements of the country and not JVMI. Some of the documents required are a resume, reference letters, transcripts, medical license, and a copy of your degree. Please contact the Outreach Engagement Team for a complete list of required documents.



## What positions are available for non-medical volunteers?

We are dependent upon non-medical volunteers in order for a clinic to function efficiently. Following are the non-medical positions available at the medical clinic:

**Line Managers:** Place wristbands on the thousands of patients waiting in line to enter the clinic. They also manage the lines and assist with security. Required to walk and stand outside for long periods of time.

**Department Coordinators:** Direct the flow of patients into the department, keep the department running smoothly, stock and manage supplies, and manage local workers. May be required to stand outside for long periods of time.

**Assistant Department Coordinators:** Support Department Coordinator as needed. May be required to stand outside for long periods of time.

**Counseling & Prayer Partners:** Have an opportunity to pray, intercede, and share the Good News onsite or offsite, depending on the host country. Everyone serving in this capacity is required to read the Counseling & Prayer Field Guide and submit a Counseling & Prayer application.



**Zehra Kids Program Assistants:** Interact with children as they learn about Yeshua through song and fun activities. Everyone serving in this capacity must complete a Zehra Application to serve in this department. All outreaches may not have a Zehra Kids Program. May be required to stand outside for long periods of time.

## How do I apply?

- The application is online and it takes about 20-30 minutes to complete.
- Application Links – Coming Soon!
- You will need to have the following items available to apply:
  - Passport
  - Emergency contact name and phone number
  - A credit card for the \$250 non-refundable application processing fee (this is applied to the cost of the outreach)
  - Upload a clear color headshot
  - Upload a color copy of your passport

## Registration Links:

- **Ethiopia March 2020**
  - Generic Weblink (General/Cyrus Partner): <http://www.cvent.com/d/pyqqr4>
- **Ethiopia October 2020 Medical Outreach**
  - Generic Link: <http://www.cvent.com/d/mhqxhb>

- **Southern Africa 2020 Medical Outreach**

- Generic Link: <http://www.cvent.com/d/phqsvq>

- **Zimbabwe September 2020 Medical Outreach**

- Generic Link: <http://www.cvent.com/d/xhq2gf>

### What is included in the cost?

- Meals-breakfast, lunch, and dinner
- Double occupancy hotel lodging
- Ground transportation
- Camping equipment while at the campsite: cot, tent, pillow, and towel
- Travel insurance

### Will I have additional financial obligations?

In addition to the cost, you will also be responsible for the following costs:

Description	Note	Cost/Fee (subject to change)
Passport	A passport is required to travel out of the country. Your passport must be valid for 6 months beyond your return date and include at least two blank pages.	\$65 - \$170 for US passport
Roundtrip airfare to the outreach location	<p>Outreach Partners are responsible for roundtrip airfare to the outreach location. Details regarding which flights to book will be sent to you at least 8-12 weeks prior to the outreach.</p> <p>A JVMI representative will serve as the Group Leader on a designated flight from Washington, DC. Please use the JVMI preferred travel agency Travel Leaders to make your flight reservations.</p> <p>Travel Leaders Travel Agency Representative: Debbie Havrilak Phone: 800.622.3342   Email: debbie.havrilak@travelladers.com</p>	Costs vary
Visa	A visa is required to enter Ethiopia and Zimbabwe	For US residents: \$70 Ethiopia \$30 Zimbabwe Cost varies for other countries
Vaccinations and malaria medicine	The CDC	\$300-\$3,000
Domestic Hotel	The group flight departs from Washington early. You may need to arrive a day in advance to make the flight.	\$129 plus taxes
Personal Spending	Amount will vary depending on quantity of personal shopping.	Varies Suggested amount \$100-\$300

## When are payments due?

- A \$250 non-refundable application fee is due when you submit your application. This is applied to your trip.
- Partial payments in any amount are accepted
- The balance is due by the application closing date.

## What is the cancellation policy?

Jewish Voice Ministries International (JVMI) is a non-profit, 501(c)(3) organization. Donations to JVMI are generally tax deductible, as long as JVMI has complete discretion and control over the use of all donated funds. Because JVMI maintains the required discretion and control, donations cannot be refunded. If you need to cancel your trip you have the following options for funds donated:

1. Funds can be used on a future trip taken within 12 months.
2. Funds can be transferred to another person.
3. Funds can be donated to the general medical clinic fund.

## How do I make payments?

Payments may be made by check or credit card.

### **Credit card payments:**

Credit card payments may be made online through the application website or by contacting the Outreach Engagement Team at 800.424.0408. Canadian residents may only make credit card payments by contacting the Outreach Engagement Team.

### **Check payments:**

Donations made by check must include participant's name and the trip name, so funds are credited to the correct account.

- In the memo of the check include: participant's name and the name of the trip (i.e. Bob Hall - Zimbabwe)
- Make checks payable to: Jewish Voice Ministries International
- Mail check to:  
Jewish Voice Ministries  
Attn: Global Outreach – Outreach Engagement Team  
PO Box 37952  
Phoenix, AZ 85069

## Do you provide fundraising information?

There are several ways to raise money for the outreach. Your church or congregation, family, and friends may want to help fund your trip. There are many online resources that provide information about how to write fundraising letters and other creative ways to pay for a mission trip. Below are links to a couple of websites with fundraising ideas.

<https://www.fundraisingzone.com/church-fundraising-ideas/best-mission-trip-fundraising-ideas/>

<https://doublethedonation.com/tips/fundraising-ideas-for-service-projects-and-mission-trips/>

## How can someone make a donation toward my trip?

Donations toward your trip may be made by check or credit card as instructed below. If donations are made directly to Jewish Voice, the donor will receive a tax receipt letter (except in Canada).

**Credit card payments:**

To make a donation with a credit card contact the Outreach Engagement Team at 800.424.0408

**Check payments:**

Donations made by check must include participant's name and the trip name, so funds are credited to the correct account. In the memo of the check include: participant's name and the name of the trip (i.e. Bob Hall - Zimbabwe)

Make checks payable to: Jewish Voice Ministries International

Mail check to: Jewish Voice Ministries International

Attn: Global Outreach – Outreach Engagement Team | PO Box 37952 | Phoenix, AZ 85069

## What vaccinations are required?

JVMI Staff are not medically trained; therefore, it is our policy to refer you to your doctor and the Center for Disease Control (CDC) regarding what vaccinations are needed. Your doctor or health-care provider will determine what you will need, depending on factors such as your health and immunization history, areas of the country you will be visiting, and planned activities. To have the most benefit, see a health-care provider at least 4–6 weeks before your trip to allow time for your vaccines to take effect and to start taking medicine to prevent malaria, if needed.

The CDC suggests all travelers be up-to-date on routine vaccinations including: measles, mumps, rubella, diphtheria, tetanus, chicken pox, polio, and your yearly flu shot.

- Ethiopia: Hepatitis A, Polio, Typhoid, Hepatitis B, Malaria, Meningitis, Rabies, and Yellow Fever.

Please visit the CDC website for more details:

[http://wwwnc.cdc.gov/travel/destinations/traveler/mission\\_disaster/ethiopia](http://wwwnc.cdc.gov/travel/destinations/traveler/mission_disaster/ethiopia)

- Zimbabwe: Hepatitis A, Malaria, Typhoid, Hepatitis B, Rabies

Please visit the CDC website for more details:

<http://wwwnc.cdc.gov/travel/destinations/traveler/none/zimbabwe>

## Where can I get vaccinations?

Check with your physician, a travel clinic, or the Center for Disease Control website. Following are agencies that provide vaccinations and information about where to get vaccinations.

**Passport Health:** <https://www.passporthealthusa.com/locations/>

**Center for Disease Control:** <https://wwwnc.cdc.gov/travel/page/find-clinic>

## I do not live in the US, may I still participate?

Yes! Our Outreach Partners come from all over the world.

## What should I wear?

The clinic has a business casual dress code.

- Women: Dress slacks, khakis, cargo pants, long skirts, and scrubs are appropriate
- Men: Dress slacks, khakis, cargo pants, polo shirts, and scrubs are appropriate
- Medical professionals: All medical professionals must wear scrubs. White or grey lab coats are mandatory for clinicians.
- Comfortable walking shoes, sneakers, or clean-looking hiking boots.
- Jeans are not allowed to be worn at the clinic. They may be worn at the campsite.

## What should I pack for the camping trip?

The suggested packing list includes but is not limited to the following:

- Sleeping bag (accommodating temperatures down to 40 degrees), flashlight, lantern, headlamp, waterproof jacket, washcloths and fast drying towel
- Shower shoes, toiletries and personal hygiene products, insect repellent containing DEET
- Sunscreen and sunglasses, sun-shielding hat and a warm hat for evenings, warm pajamas (i.e. thermals), gloves, adapter kit

## What kind of accommodations are at the campsite?

The campsite is set up like a tent city. There are gender-specific tents for lodging, restrooms, and showering. The lodging tents are large event style tents that can house up to 2-4 individual tents. The shower tents are equipped with battery-operated shower pumps that are submerged in a bucket of water. Hot water is available for showering and hand washing clothes.



JVMI provides the following supplies at the campsite: tent, cot, towel, and pillow

To learn more about the JVMI camping experience please watch the following two videos:

Packing for a Camping Trip with Jewish Voice (video): <http://bit.ly/1lojzR4>  
Campsite Setup Tour (video): <http://bit.ly/1V2v2ln>



## How are meals served?

Breakfast and dinner are served buffet style in the meal tent at the campsite. Lunch is served at the clinic and is usually buffet style.

## What is a typical day like during the Outreach?

The days are long during the clinic week. The day starts as early as 5:30am, with a morning devotional service, and the clinic typically operates Sunday through Friday from 8am – 5pm. Outreach Partners work alongside local medical professionals, patient flow coordinators, and interpreters. There may be some scheduled time for shopping and sightseeing.

## When will I know if my application to serve has been approved?

Within ten business days of receiving your Pastoral Recommendation Form, and conducting the interview (for new applicants only), we will let you know if you have been approved to serve on the outreach.

## What are the next steps?

- Complete the online application.
- Provide your Pastor or Rabbi with a copy of the Pastoral Recommendation Form to complete.
- Book your domestic hotel reservation (if flying with the group from Washington, DC).
- Book your airline tickets.
- Medical Professionals should submit their medical credentials
- Get your vaccinations
- You will receive information about how to obtain a visa at least 4-6 weeks prior to the outreach.

## Who do I contact if I have questions?

If you have questions please contact the Outreach Engagement Team at:  
Phone: 800.424.0408 | Email: [outreach@jewishvoice.org](mailto:outreach@jewishvoice.org)